

Reasonable Accommodation Policy

RentWise Property Management is committed to providing all residents and applicants equal housing opportunities in compliance with local, state, and federal fair housing laws. We recognize that individuals with disabilities may require reasonable accommodations to fully enjoy their living experience in our communities. Therefore, we have established the following policy to ensure that all residents have equal access to our housing facilities and services.

1. Definition of Reasonable Accommodation:

A reasonable accommodation is a modification or adjustment to a policy, practice, or procedure that enables a person with a disability to have an equal opportunity to enjoy the facilities, services, or privileges of the housing community. It is a request made by an individual with a disability that is necessary to ensure equal enjoyment of their housing rights.

2. Requesting a Reasonable Accommodation:

Residents or prospective residents who require reasonable accommodation can make a request in any form, including verbal or written communication. The request should include the following information:

- a. Name, address, and contact information of the individual making the request.
- b. A description of the specific accommodation being requested, along with any supporting documentation or information related to the disability.
- c. Any details regarding the urgency or timing of the accommodation needed.

3. Review and Response:

Upon receiving a request for reasonable accommodation, RentWise Property Management will promptly review the request to determine whether it meets the criteria outlined in fair housing laws. The review process may involve consultations with legal counsel, disability experts, or other relevant parties.

4. Verification of Disability:

In cases where the need for reasonable accommodation is not apparent, RentWise Property Management may request additional documentation or verification of the disability. We will only

require the information necessary to evaluate the accommodation request and treat all medical information as confidential.

5. Interactive Dialogue:

RentWise Property Management is committed to engaging in an interactive dialogue with the individual requesting reasonable accommodation. We will work collaboratively to determine appropriate accommodation that meets their needs without causing undue hardship to our company or other residents.

6. Determination of Reasonableness:

After reviewing the request and engaging in the interactive dialogue, RentWise Property Management will decide regarding the reasonableness of the requested accommodation. Factors considered may include cost, financial resources, the impact on other residents, and the availability of an alternative accommodation.

7. Granting of Accommodation:

If the requested accommodation is determined to be reasonable and necessary, RentWise Property Management will promptly grant the accommodation. The specific details of the accommodation, including any modifications or adjustments to our policies, practices, or procedures, will be documented in writing and provided to the individual requesting the accommodation.

8. Denial of Accommodation:

If the requested accommodation is determined to be unreasonable or not necessary, RentWise Property Management will provide a written explanation of the denial, including the reasons for the decision. An alternative accommodation may be suggested if applicable.

9. Confidentiality:

RentWise Management Company will treat all accommodation requests and related information as confidential. We will only share necessary information with individuals involved in the review process.

10. Non-Retaliation:

RentWise Property Management prohibits any form of retaliation against individuals who request a reasonable accommodation. Residents and employees are encouraged to report any perceived acts of retaliation.

11. Training and Education:

RentWise Property Management will provide training and education to our staff members on fair housing laws, reasonable accommodations, and our company's policies and procedures. This will ensure that our team members are aware of their responsibilities and are equipped to handle accommodation requests appropriately.

12. Accessibility:

We are committed to making our housing community accessible to individuals with disabilities to the extent required by law. We will make reasonable modifications to our buildings, common areas, and publicly available information to ensure accessibility.

13. Ongoing Review:

RentWise Property Management will regularly review and update this reasonable accommodation policy to ensure compliance with fair housing laws and to address any emerging issues or best practices.

RentWise Property Management is committed to providing equal housing opportunities and ensuring that individuals with disabilities have equal access to our housing facilities and services. We strive to create an inclusive and welcoming environment for all residents, and we are dedicated to working collaboratively with individuals requesting a reasonable accommodation to meet their needs.